

Complaint Request Form

Primary Customer's Name:			
Visa Card			
Mastercard			
Supplementary (1)			
Supplementary (2)			
Quick Cash			
Mobile: ()	Tel. (Off):Tel. (Res.):		
Cards Loans Charges a. Annual Fee b. Late Payme c. Card Limit Please explain the natu	Misselling SMS Delay Services/Poor Customer Services Manager Charges (AMF, OLF, LPF) Breach of Customer Services Manager aground interest Misleading advertising product information Personal Loan Others ure of your complaint in your preferred language and we willcall you within 3 working days.	eement/contract n	
Customer's Signature: Email this form to co	Date://////		
For official use only	Date://////		
Office Location:			
Name & Signature of Customer Services Officer:			

Reference no.: SQ/01/08

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